
Dear Patient,

You have been referred to Unika Medical Centre for evaluation and management of your chronic pain.

Please be prepared for your visit:

1. According to the Health Insurance Act, all individuals insured by the Ontario health care plan (OHIP) are entitled for a free of charge consultation with our physicians. The recommendations about your treatment will be provided to your referring/family physician. Patients responsible for payments concerning a non-OHIP services.
2. Please have the following documents with you:
 - a. Photo ID
 - b. Valid Health Card
 - c. Updated medication list
 - d. All consultation, imaging and other diagnostic reports relevant to your main problem. Doctors need an access to your medical images through Pocket Health or an alternative electronic route.
3. Please complete and send the “Initial Assessment Form” if you received it.
4. If you were referred for consultation and management of complex health conditions, you will be required to complete an Extended Computerized Problem-Oriented Testing. Please note, this step is necessary for proper diagnosis and recommendations.
5. You may be asked to complete other questionnaires that will help us to understand your condition
6. If you received a notification your appointment will include any procedure, please adhere to specific instructions related to an accompanying person, food/drink intake, medications and clothes.

What to expect: Our staff and physicians will make every possible effort to complete your evaluation and provide diagnosis and treatment plan at the first appointment. However, please be advised your consultation time is scheduled for 30 minutes. We are striving to serve our patients without significant delays and waiting. Therefore, as a courtesy to the next patient your visit will not last longer than scheduled. If your problem is complex and requires additional examination and/or review of records and/or extensive discussion, you will be scheduled for the second appointment between 30-60 min.

Disclaimer: the consultation and subsequent notes will be forwarded to the referring physician and other medical professionals by your request. You may have your medical records printed for your personal use. You will be asked to pay an administrative fee for this service. The complete list of non-OHIP fees is available for your review. The protected health information (PHI) documents that include consultation and follow-up notes, procedure records and results of various tests are intended for medical purposes only. They shall not be used by legal representatives without permission. The documents shall not have the expert witness power in any litigation proceeding. Clinical records may contain minor errors and deficiencies of style that do not affect essential goals of medicine: diagnosis, treatment plan and continuity of care. Should you encounter these incongruencies, you have rights to request to amend the records. The amendment shall not be made for reasons unrelated to your medical care.

We are looking forward to seeing you in the Unika Medical Centre

Sincerely,

Unika Medical Centre